Getting Started

Who is this manual for?

This user manual supports LogIE editors, primarily Information Management Officers (IMOs) and other professionals, update and maintain logistics-related information in LogIE.

What can you find in this manual?

This manual mainly explains:

- How logistics-related information in LogIE is divided into baseline and situational information.
- How to update and edit information in LogIE.
- How to monitor and ensure the information you share is up to date using LogIE.
- Additional functionalities available to editors in LogIE

This manual does not provide guidance on (among others):

- The conditions used to assess infrastructure status, such as determining when an airport is open or restricted, or whether a border crossing should be classified as closed or restricted.
- How to assess the accuracy of received information.
- How Logistics Cluster Maps should look like, or which information should they contain.
- How to source or find information to keep the logistics information up to date.

For guidance on these topics, please contact your HQ IMO for standard information management procedures.

Why updating and editing information in LogIE matter?

See LogIE as a tool for sharing logistics-related information in near-real-time with the Logistics Cluster partners and the broader humanitarian community. By updating the status of logistics data—such as access constraints, cross-border supply corridors, and the Logistics Cluster concept of operations—LogIE editors ensure that up-to-date information is available to support the humanitarian response.

The information maintained in LogIE is not limited to a single country or operation; it is part of a globally structured dataset across all Logistics Cluster operations, countries, and activities. This data is accessible and utilized in multiple ways. While it is available on the LogIE platform, it is also embedded on the Logistics Cluster website and LC App, and its datasets are downloaded through LogIE or shared via API, enabling partners to integrate this information directly into their own systems.

For example, OCHA has incorporated LogIE data into one of its information products for Lebanon in 2024. The information displayed is pulled directly from the updates maintained in LogIE.